



Dr. Aparna Dhawan
Senior Counsellor
CII Institute of Quality

Dr. Aparna Dhawan, currently working as Head and Senior Counsellor Quality and Standards department at CII-Institute of Quality has over 25 years of experience in areas of conformity assessment standards, policy and advocacy related matters and accreditation. Prior to joining CII, Dr Dhawan was Executive Director at TIC Council, Brussels and responsibilities included supervision of India operations and promotion of TIC sector, specially focusing on sustainability and digitalization frameworks.

She has worked in different accreditation boards in India which include National Accreditation Board for Certification Bodies (NABCB) and National Accreditation Board for Testing & Calibration Laboratories (NABL) for upto 15 years.

She possess extensive knowledge on various conformity assessment standards like ISO/IEC 17020, ISO/IEC 17029, ISO 14065, ISO/IEC 17025, etc. She holds qualification as assessor and has successfully applied these standards at accreditation body level. She has been instrumental in launching new programme at accreditation body level, few of them include validation and verification accreditation. Dr Dhawan is a trainer for ISO/IEC 17029, ISO 14065, ISO/IEC 17020 at APAC level.

The other organizations she has worked includes TUV SUD South Asia wherein she was Heading the Quality and Safety related activities as a General Manager (QA) at South Asia level.

She holds key positions at Regional Body level. Currently the APAC Communication and Promotion Committee Chair for over 4 years and has worked as APLAC PT committee Secretary for 3 years.

She holds Ph.D. in Chemistry (with specialization in Environment Chemistry) from University of Delhi, India and her hobbies include Painting, Cooking and Travelling.