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Arun Agarwal holds a Bachelor of Engineering degree in Electronics Engineering and an MBA. He is an Indian Telecom Service Officer of 1990 batch and has about 31 years of experience in various areas of telecom such as planning, installation, standardization, rural telecom, USOF Schemes, etc. Presently, he is working as a Dy. Director General in Department of Telecom (DoT) at Jammu, J&K. He is also a member of the DoT's Apex Committee on "Circular Economy in Telecom Sector".