



Smt. Gunjan Dave
Member (Technology)
Department of Telecommunications
Ministry of Communications

Ms. Gunjan Dave completed her graduation and post-graduation from the prestigious IIT Roorkee. She further pursued an MBA from the esteemed Jamnalal Bajaj Institute of Management Studies in Mumbai. In 1987, she joined the Indian Telecom Services and dedicated more than three decades of her career to MTNL Mumbai, serving in various capacities.

Throughout her tenure at MTNL, Ms. Gunjan Dave showcased her versatility by working across multiple units, including IT, Planning, Installation, Broadband, Mobile, and Call Center operations. She also held the position of Area In charge. Her contributions were instrumental in handling the planning of new exchanges, telecom traffic routing, and the establishment of computerised digital trunk exchanges in Mumbai, as well as the introduction of radio paging services during the early 90s.

With an extensive background in IT, Ms. Gunjan Dave successfully implemented numerous IT-enabled systems such as Customer Relationship Management (CRM) and Billing for Mobile, Network Management Systems (NMS) for exchanges, and Fraud Management Systems. She also played a pivotal role in software development for in-house usage, as well as the creation of customer-friendly applications. Notably, she was involved in significant projects, including the Mumbai Wi-Fi, IT security audits, including SOX audits, and the management of MTNL's data center.

From March 2022 to April 2023, Ms. Gunjan Dave served as the Senior DDG (Senior Deputy Director General) for Gujarat LSA (Licensed Service Area), overseeing Gujarat and the Union Territories of Dadra and Nagar Haveli. During her tenure, she led the successful launch of 5G services in Gujarat and implemented the CBUD app, along with other Government initiatives.

Continuing her upward trajectory, Ms. Gunjan Dave assumed the role of Member (Technology) at DCC (Digital Communications Commission), Ministry of Telecom starting from June 1st, 2023. In this prestigious position, she is responsible for initiating policy decisions, driving technological advancements and strategic decision-making in the telecommunications sector.